



# DC VILLAGES

---

BUILDING CARING NEIGHBORHOODS,  
WHERE OLDER RESIDENTS THRIVE.

---

2025 IMPACT REPORT



The DC Villages Collaborative (DCVC) works to expand the network of **neighborhood-centered, volunteer-led support and connections for older adults** in the District of Columbia. The collaborative includes **13 neighborhood-based Villages** across the city, along with innovative programs aimed at growing the network in underserved areas through its **Ambassador** and **Help Desk** programs, which bring Village connections further into the community, and through a structured **Incubator Program** and mentorship for Villages in development. The Collaborative also offers city-wide educational and social programs and represents the local Village Movement at events.

---

Although each Village operates independently and is designed to best serve its specific neighborhood, all members of the DC Village Collaborative are dedicated to ensuring that older adults in the District of Columbia receive the social and practical support they need to live and thrive in their chosen communities. They address the diverse needs of their neighborhoods and the city as a whole

through a wide array of services and events. Villages may offer door-to-door services that other agencies and groups may not; however, Villages also work to connect older adults with other government and public services when an individual's needs exceed what Village volunteers can provide.



# Key Achievements for the DC Villages Collaborative in FY 2025

**10,704**

## PEOPLE SERVED

Events and services reached Village members, Ambassadors, Help Desk users, and non-member event attendees.

**33,035**

## DIRECT SERVICES

These volunteer-provided services helped enable independent living for older DC residents

**\$191,187**

## FEES WAIVED

16% of members had event and/or membership fees waived or reduced to ensure income was not a barrier to service.

**In total, 873 Village volunteers donated 32,403 hours of time. This is equivalent to more than 15.6 full-time positions (\$1.68 million).<sup>1</sup> Village Volunteers provided:**

## TRANSPORTATION

**9,333 One-Way Rides**

**56% of Rides for Medical Appointments**

Getting around can be a challenge for older adults, increasing the risk for social isolation & poor medical care.

## ERRANDS & DELIVERIES

**1,933 Deliveries Made**

**796 Errands Run**

While mobility is crucial, sometimes it is necessary and/or easier for older adults to have items delivered to them.

## EDUCATION & INFORMATION

**6,052 Events Held Across 13 Villages**

**36,301 Attendees (64% Non-Members)**

DCVC also hosted three city-wide online “Community Conversations” on fraud awareness, fall prevention, and long-term care planning with 384+ views.

## SOCIAL INTERACTIONS

**9,562 Friendly Visits and Check-Ins**

**1,302 Tech Support Instances**

Social isolation is a significant contributor to mental and physical health decline.<sup>2</sup>

## HELP AT HOME

**1,827 Tasks Completed Around Home**

Volunteers help with tasks like cutting grass, shoveling snow, changing light bulbs, or finding trusted contractors.

## SUPPORT

**379 Support Group Meetings**

**4,756 other services, including referrals**

Groups support older adults, care-givers, and more. Referrals include to social services, legal aid, and other resources.

## CONNECTION

**3,147 Underserved Residents Connected**

Through the Ambassador Program, 13 houses of worship provided support and connections to underserved residents.<sup>2</sup>



# Equivalent Value of DC Village’s Activities

**\$1.68M**  
**VALUE OF SERVICES PROVIDED**

If the services provided by Village volunteers were compared to the cost of replacing their work with private-sector alternatives, the Equivalent Value in dollars (EV\$) would exceed EV\$1.5 million.

## EVENTS, REFERRALS, GENERAL SUPPORT, AND OTHER SERVICES

EV\$207,863 for Village-run exercise classes, lectures, and other events<sup>14</sup>

EV\$61,733 for other supports and services<sup>13</sup>

## TRANSPORTATION SERVICES

EV\$138,227 for medical-related rides<sup>3</sup>

EV\$75,733 for other rides<sup>4</sup>

EV\$14,496 for deliveries of food and goods

EV\$4,776 for other errands run<sup>5</sup>

## IN-HOME SUPPORTS

EV\$195,300 for friendly visits to combat social isolation<sup>6</sup>

EV\$12,298 for long-term support services<sup>7</sup>

EV\$40,850 for in-home help<sup>8</sup>

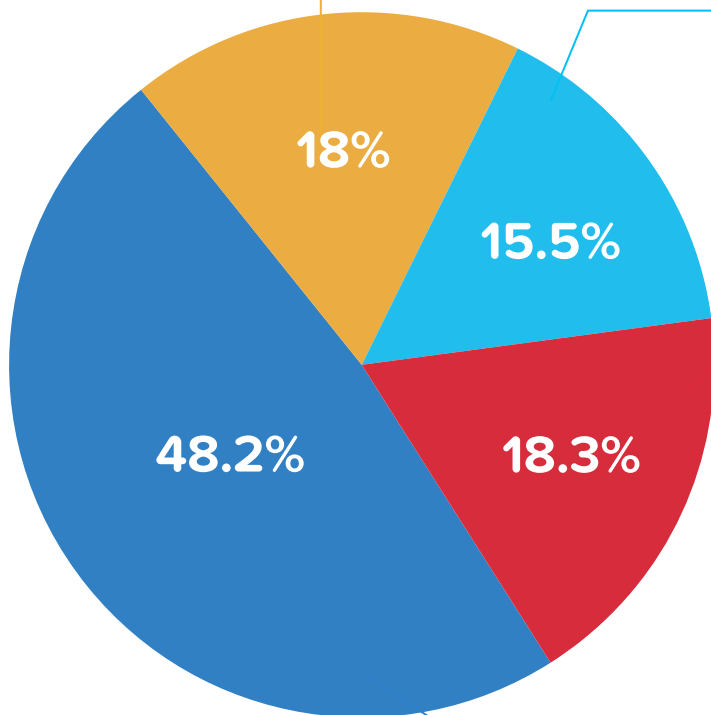
EV\$9,457 for yard work<sup>9</sup>

EV\$195,300 for tech support services<sup>10</sup>

## HEALTH AND HUMAN SERVICES

EV\$261,510 for support groups<sup>11</sup>

EV\$461,760 for case management services<sup>12</sup>





# Reaching Underserved Neighborhoods

The DC Village Collaborative believes that every older adult in DC requires access to care, resources and support to age with dignity and respect. There are systemic gaps in resources for people based on race, economic status, and zip code. This year, the DC Village Collaborative launched three new programs to support the expansion of Villages and Village-like serves across these gaps.



## Ambassador Locations

Village-like services provided by community partners



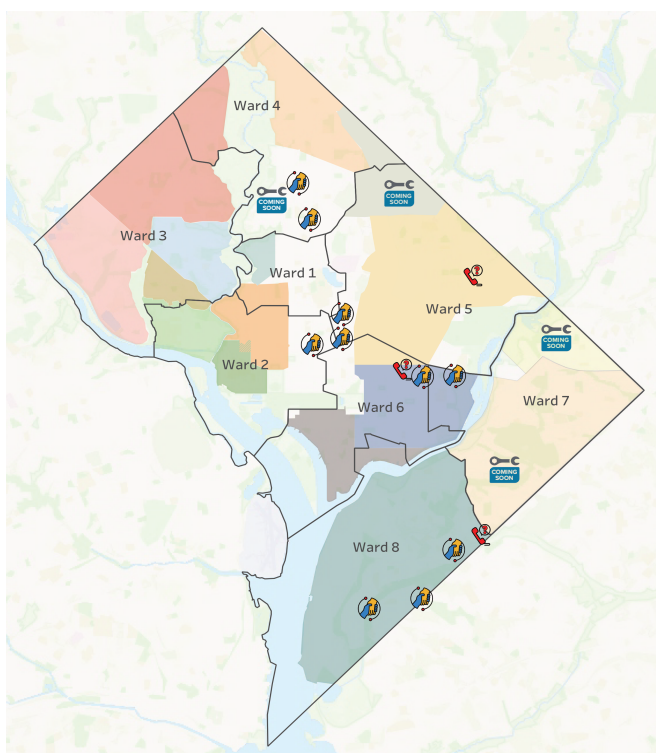
## Help Desks

Tech support and aging service connections



## Incubator Program

Ambassador locations that are becoming a Village



## Expanding the Village's Reach Across the District

### 10 Village-Like Service Providers

These Ambassador locations expand the Village's reach in areas of need.

### 3 Help Desk Locations

These sites, all low-income, senior housing facilities, served 125 people in FY25.

### 4 Villages-in-Development

Three Ambassador program participants began developing into full-fledged Villages slated to launch by the end of FY26. In addition, DCVC is also providing support and membership to a neighborhood group working to launch a new Village.

# DCVC and the District's State Plan on Aging

The District of Columbia State Plan on Aging (2024–2027) outlines five goals by the District government to support the city's aging population. The work of the DC Villages Collaborative aligns with these goals and objectives. Especially, Goals 1 and 2 which are highlighted below.

## Goal 1: Educating Older Adults & Adults with Disabilities to Live and Age Well

**Objective 1:** Ensure residents are safe and protected against elder abuse, neglect, and financial exploitation.

*Strategy 3: Fund and improve legal assistance support through grantee partners to better reach the target population of adults most at risk.*

**Villages regularly communicate with members about fraud risks and provide educational sessions on ways older adults can protect themselves.**

**Objective 2:** Increase nutrition security and equity through nutrition programs that increase positive health outcomes for participants.

*Strategy 2: Deliver virtual and in-person nutrition education as directed by agency nutritionists to sites throughout the city.*

*Strategy 4: Support nutrition knowledge, active living, and wellness outside of brick-and-mortar senior wellness centers by continuing to provide innovative health, wellness, and education classes at various community settings and virtual platforms.*

**Villages provide nutritional support and meal deliveries.**

**Objective 3:** Improve access to healthcare and healthcare programs to ensure older adults get needed services to live healthy lives.

*Strategy 3: Continue local investments in Alzheimer's Disease and Related Dementias (ADRD) supportive services to ensure more residents with ADRDs can live longer and safer in their communities. Develop a coordinated service model that improves access and awareness of ADRD services to ADRD clients and their caregivers.*

*Strategy 6: Increase access to and awareness of screenings for fall-related traumatic brain injury (TBI) and other evidence-based strength, balance, health, and fitness programs and services within the SSN and Senior Wellness Centers.*

**Villages provide health-oriented educational sessions, along with support activities like balance clinics and fitness programs.**

## Goal 2: Older Adults Remain Connected and in the Community

Objective 1: Identify and expand programming for adults who are or are at risk of social isolation. Provide transportation and other needed supports to assist them to age in place and to age well.

*Strategy 1: Empower community partners to develop and provide community-based programs that identify adults who are socially isolated and implement supports and services to engage socially isolated seniors. Empower community partners to continue offering programming in virtual and hybrid formats that were developed during the pandemic to promote greater access to opportunities for social interaction.*

**As shown by the 9,562 friendly visits and 6,052 events in FY25, combating social isolation is a central function of Villages. According to a 2025 survey of Village members, 95% of respondents reported feeling more socially connected through their connection to a Village.**

*Strategy 5: Overcome vaccine hesitancy and promote vaccination by working with community partners to identify and engage older adults who have not been vaccinated and recruit older adults to talk to family and friends about the benefits of vaccination.*

**Villages partner with DC Health and others to support vaccine clinics.**

*Strategy 6: Partner with external stakeholders to increase access to affordable transportation for older adults, adults with disabilities, and those who care for them.*

**Villages provide a significant number (9,333) of rides to people to support their door-to-door transportation needs, in addition to helping people understand other transportation options that might work for them.**

Objective 3: Implement recommendations from the RAISE Family Caregiver Advisory Council.

*Strategy 3: Strengthen community support for unpaid caregivers in the District through case management, best practices, and support groups.*

*Strategy 7: Collaborate with DC Villages, in accordance with the recommendation of the RAISE Family Caregiving Advisory Council, to enhance outreach efforts and establish caregiver support groups. This collaboration will promote awareness, improve access, and increase utilization of DAFL services, supports, and programs in each ward.*

**Villages help support the family members of older adults and other non-paid care-givers through support groups and limited case management services.**

## Goal 3: Older Adults Have Increased Awareness of Programs and Can Easily Access Services

**The DC Villages are an important communications channel for the District government with 96% of Village members reporting they regularly read and engage with Village communications via email, social media, and newsletters.**



# Ward-Level Impact Overview

Since Village boundaries can and do cross Ward boundaries, it is necessary to use some estimations when allocating a percentage of some Village activities to each Ward. Note: The service counts do not include all data from the Ambassador sites and Incubator Villages.



## WARD ONE

**6,519 Residents 65+ (8%)**  
**2 Villages Operate Here**  
**1 Ambassador Program Site**

*Dupont Circle Village & Mount Pleasant Village*

592 People Served by Events/Programs  
20% of Event Attendees were Non-Members  
92 Vetted Volunteers  
147 Volunteer-Provided Rides to/from Homes (56% related to medical appointments)  
454 Other Volunteer-Provided Services (including yard work and tech support)  
246 Friendly Visits Conducted to Combat Social Isolation

## WARD THREE

**16,042 Residents 65+ (20%)**  
**4 Villages Operate Here**

*Cleveland Woodley Park Village, Glover Park Village, Northwest Neighbors Village, & Palisades Village*

3,422 People Served by Events/Programs  
54% of Event Attendees were Non-Members  
680 Vetted Volunteers  
2,973 Volunteer-Provided Rides to/from Homes (53% related to medical appointments)  
961 Other Volunteer-Provided Services (including yard work and tech support)  
1,412 Friendly Visits Conducted to Combat Social Isolation

## WARD TWO

**9,569 Residents 65+ (12%)**  
**4 Villages Operate Here**  
**1 Ambassador Program Site**

*Dupont Circle Village, Foggy Bottom West End Village, Georgetown Village, & Glover Park Village*

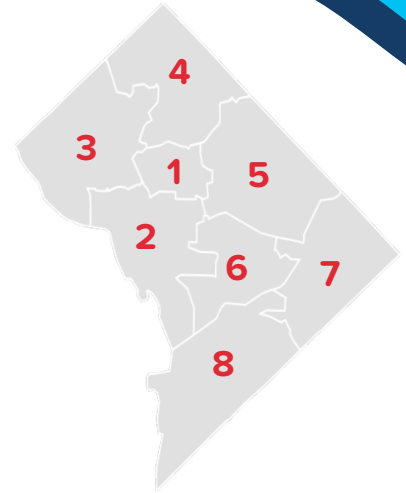
1,626 People Served by Events/Programs  
7% of Event Attendees were Non-Members  
261 Vetted Volunteers  
976 Volunteer-Provided Rides to/from Homes (79% related to medical appointments)  
989 Other Volunteer-Provided Services (including yard work and tech support)  
690 Friendly Visits Conducted to Combat Social Isolation

## WARD FOUR

**12,699 Residents 65+ (15%)**  
**2 Villages, 2 Ambassador Sites, 2 Villages-in-Development**

*East Rock Creek Village & Northwest Neighbors Village*

673 People Served by Events/Programs  
48% of Event Attendees were Non-Members  
53 Vetted Volunteers  
921 Volunteer-Provided Rides to/from Homes (72% related to medical appointments)  
334 Other Volunteer-Provided Services (including yard work and tech support)  
280 Friendly Visits Conducted to Combat Social Isolation



**WARD FIVE** 11,239 Residents 65+ (13%)  
1 Village, 1 Village-in-Development,  
1 Ambassador site, 1 Help Desk

*Greater Brookland Intergenerational Village*

977 People Served by Events/Programs  
40% of Event Attendees were Non-Members  
57 Vetted Volunteers  
240 Volunteer-Provided Rides to/from Homes (57% related to medical appointments)  
727 Other Volunteer-Provided Services (including yard work and tech support)  
364 Friendly Visits Conducted to Combat Social Isolation

**WARD SEVEN** 12,058 Residents 65+ (13%)  
1 Village, 1 Ambassador Site,  
2 Villages-in-Development

*Capitol Hill Village*

1,568 People Served by Events/Programs  
43% of Event Attendees were Non-Members  
60 Vetted Volunteers  
611 Volunteer-Provided Rides to/from Homes (72% related to medical appointments)  
1,330 Other Volunteer-Provided Services (including yard work and tech support)  
1,671 Friendly Visits Conducted to Combat Social Isolation

**Learn more about the DC Villages at [www.DCVillages.org](http://www.DCVillages.org).**

**WARD SIX** 8,151 Residents 65+ (10%)  
2 Villages Operate Here  
1 Ambassador Site & 1 Help Desk

*Capitol Hill Village & Waterfront Village*

1,644 People Served by Events/Programs  
36% of Event Attendees were Non-Members  
260 Vetted Volunteers  
817 Volunteer-Provided Rides to/from Homes (93% related to medical appointments)  
265 Other Volunteer-Provided Services (including yard work and tech support)  
1,125 Friendly Visits Conducted to Combat Social Isolation

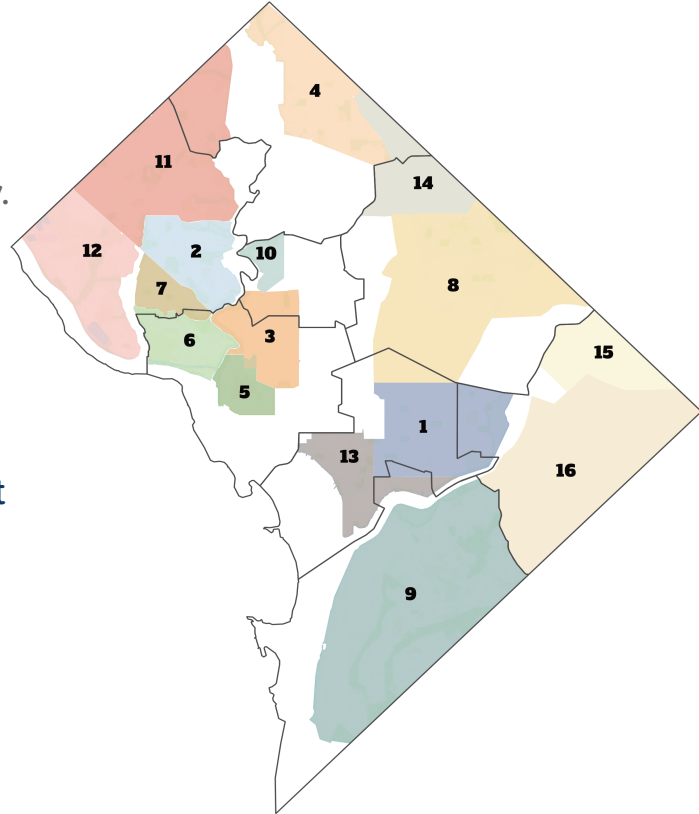
**WARD EIGHT** 9,224 Residents 65+ (11%)  
2 Villages Operate Here  
3 Ambassador Sites & 1 Help Desk

*Kingdom Care Senior Village & Waterfront Village*

1,178 People Served by Events/Programs<sup>14</sup>  
85% of Event Attendees were Non-Members  
85 Vetted Volunteers  
1,512 Volunteer-Provided Rides to/from Homes (27% related to medical appointments)  
1,615 Other Volunteer-Provided Services (including yard work and tech support)  
2,418 Friendly Visits Conducted to Combat Social Isolation

# DC Village Locations

Please check with a specific village to confirm its service area. This map is for general location only.



**1. Capitol Hill Village**

202-543-1778 | [info@capitolhillvillage.org](mailto:info@capitolhillvillage.org)

**2. Cleveland & Woodley Park Village**

202-615-5853 | [info@cwpv.org](mailto:info@cwpv.org)

**3. Dupont Circle Village**

202-436-5252 | [admin@dupontcirclevillage.net](mailto:admin@dupontcirclevillage.net)

**4. East Rock Creek Village**

202-656-7322 | [info@eastrockcreekvillage.org](mailto:info@eastrockcreekvillage.org)

**5. Foggy Bottom West End Village**

202-333-1327 | [info@fbwevillage.org](mailto:info@fbwevillage.org)

**6. Georgetown Village**

202-999-8988 | [info@georgetown-village.org](mailto:info@georgetown-village.org)

**7. Glover Park Village**

202-436-5545 | [info@gloverparkvillage.org](mailto:info@gloverparkvillage.org)

**8. Greater Brookland Intergenerational Village**

202-658-5958 | [info@brooklandvillage.org](mailto:info@brooklandvillage.org)

**9. Kingdom Care Senior Village**

202-561-5594 | [info@kingdomcarevillage.org](mailto:info@kingdomcarevillage.org)

**10. Mount Pleasant Village**

202-573-7557 | [information@mountpleasantvillage.org](mailto:information@mountpleasantvillage.org)

**11. Northwest Neighbors Village**

202-935-6060 | [info@nnvdc.org](mailto:info@nnvdc.org)

**12. Palisades Village**

202-244-3310 | [info@palisadesvillage.org](mailto:info@palisadesvillage.org)

**13. Waterfront Village**

202-656-1834 | [info@dcwaterfrontvillage.org](mailto:info@dcwaterfrontvillage.org)

**14. Faith North Michigan Park | 301-275-1950**

**15. Nehemiah Intergenerational Village | 202-399-3471**

**16. The Village on the Avenue @ PABC | 202-581-1500**

## Endnotes

<sup>1</sup> \$52.06 per hour in the District, based on Independent Sector’s 2025 Value of Volunteer Time report.

<sup>2</sup> WHO Commission on Social Connection (2025). From Loneliness to Social Connection. Geneva, Switzerland: World Health Organization.

<sup>3</sup> Medical rides are valued at \$26.45 each, the average cost of a mid-day UberX ride to a DC-area hospital.

<sup>4</sup> Other rides are valued at \$18.44 each, the average cost of a mid-day UberX ride to a nearby grocery store.

<sup>5</sup> Deliveries are valued at \$7.50 each, assuming a \$5.99 Instacart delivery fee, plus a tip. Errands are valued at \$6.00 each, assuming a \$3.99 Instacart delivery fee, plus a tip.

<sup>6</sup> Friendly visits are valued at \$17.95 per visit, equivalent to one hour’s time from a minimum-wage home healthcare aide.

<sup>7</sup> Long-term care is equated to \$3,698 per person, assuming four hours for one month for a personal care assistant.

<sup>8</sup> In-home support is equated to \$25.00 each, the average cost in the DC area for one hour of housekeeping.

<sup>9</sup> Yard work is valued at \$49.00 per visit, the average cost in the DC area for a groundskeeping service visit.

<sup>10</sup> Tech support is valued a \$150.00 per visit, the average cost for an in-home visit by Best Buy’s Geek Squad.

<sup>11</sup> Support groups are valued at \$690 per meeting, based upon the per-person group therapy fee for DC Talk Therapy.

<sup>12</sup> Case management is valued at \$4,160 per person, assuming two hours per week for a social worker at \$40 per hour.

<sup>13</sup> Other services include a wide range of activities, but are valued at \$12.98 each, compared to a half-hour of time from a library associate (\$54,000 annual salary).

<sup>14</sup> For events, an average value of \$33.37 per event is assumed, based upon the hourly costs for a group fitness manager, group yoga instructor, and a museum curator.

<sup>15</sup> Includes individuals served through Ambassador Program sites.

## Our Staff



**Dr. Katrina Polk,**  
Ph.D., MPA, CAPS, PMP  
Executive Director



**Nicole Furnace**  
Advancement  
& Advocacy



**Bri Hornberger**  
Community Design



**T. Carter Ross**  
Communications  
& Outreach



**David Seabrook**  
Financial Advisor



**Sharita Slayton**  
Civic Engagement



**Liz Winston**  
Fundraising

## Our Board of Directors



**William Emmet**  
President



**Kathy Pointer**  
Vice President



**Lynn Golub-Rofrano**  
Treasurer



**Morgan Gopnik**  
Secretary



**Kendrick E. Curry**



**Ross Hamory**